



Rocking Horse Childcare Ltd  
24 Chancellor Road,  
Southend-on-Sea,  
SS1 2AS  
Tel: 07434806662

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## Website Privacy Notice

### Who are “We”?

Name: Rocking Horse Childcare Ltd

Address: 24 Chancellor Road, Southend on Sea, SS1 2AS

Phone Number: 07434806662

E-mail: [manager@rockinghorsechildcare.co.uk](mailto:manager@rockinghorsechildcare.co.uk)

Website: [www.rockinghorsechildcare.co.uk](http://www.rockinghorsechildcare.co.uk)

### Data Protection principles

We will comply with data protection law. This says that the personal information we hold about You must be:

1. Used lawfully, fairly and in a transparent way.
2. Collected only for valid purposes that we have clearly explained to You and not used in any way that is incompatible with those purposes.
3. Relevant to the purposes we have told You about and limited only to those purposes.
4. Accurate and kept up to date.
5. Kept only as long as necessary for the purposes we have told You about.
6. Kept securely.

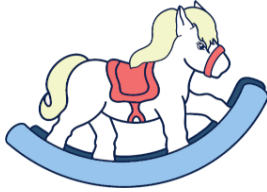
### What data we collect from our website

The personal data we collect from you includes:

- Website access and error logs, which includes the following information:
  - Referrer URL
  - IP Address
  - Operating system information

### What about cookies

Cookies and 3<sup>rd</sup> party cookies are not used on this website. No tracking or analytics is performed using cookies.



## Why we need your data

We collect your personal data in order to:

- Mitigate against malicious bots and users

## Our legal basis for processing your data

The legal basis for processing personal data is to provide information via the website.

## What we do with your data

The data we collect will only be used by our own staff.

We will share your data if we are required to do so by law - for example, by court order, or to prevent fraud or other crime.

We will not:

- Sell or rent your data to third parties
- Share your data with third parties for marketing purposes

## How long we keep your data

We will only retain your personal data stored by use for as long as it is needed for the purposes set out in this document or for as long as the law requires us to.

We will:

- Delete access and error log data which contain your IP address after 30 days

## Where your data is processed and stored

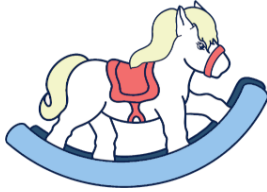
All personal data is stored and processed in the United Kingdom.

## How we protect your data and keep it secure

We are committed to doing all that we can to keep your data secure. Access to the data logged from this website can only be access by the system administrator.

## Your rights

You have the right to request:



- Information about how your personal data is processed
- A copy of that personal data
- That anything inaccurate in your personal data is corrected immediately

You can also:

- Raise an objection about how your personal data is processed
- Request that your personal data is erased if there is no longer a justification for it
- Ask that the processing of your personal data is restricted in certain circumstances

If you have any of these requests, our contact details are above.

### Links to other websites

This privacy notice only applies to [www.rockinghorsechildcare.co.uk](http://www.rockinghorsechildcare.co.uk) and does not cover other websites, which have their own terms and conditions and privacy policies.

### Following a link to another website

If you go to another website from this one, read the privacy policy on that website to find out what it does with your information.

### Contact us or make a complaint

If you have any concerns about our use of your personal information, you can make a complaint to us at [manager@rockinghorsechildcare.co.uk](mailto:manager@rockinghorsechildcare.co.uk).

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>

### Changes to this policy

We may change this privacy policy. In that case, the 'last updated' date at the bottom of this page will also change. Any changes to this privacy policy will apply to you and your data immediately.

Last updated 4<sup>th</sup> January 2023